

**NOTHING ABOUT US
WITHOUT US:
BUILDING PATIENT-
CENTERED RESEARCH
CAPACITY
IN A CONSORTIUM OF
LGBTQIA+ HEALTH CENTERS**

**Patient Centered
Outcomes Research Institute (PCORI)**

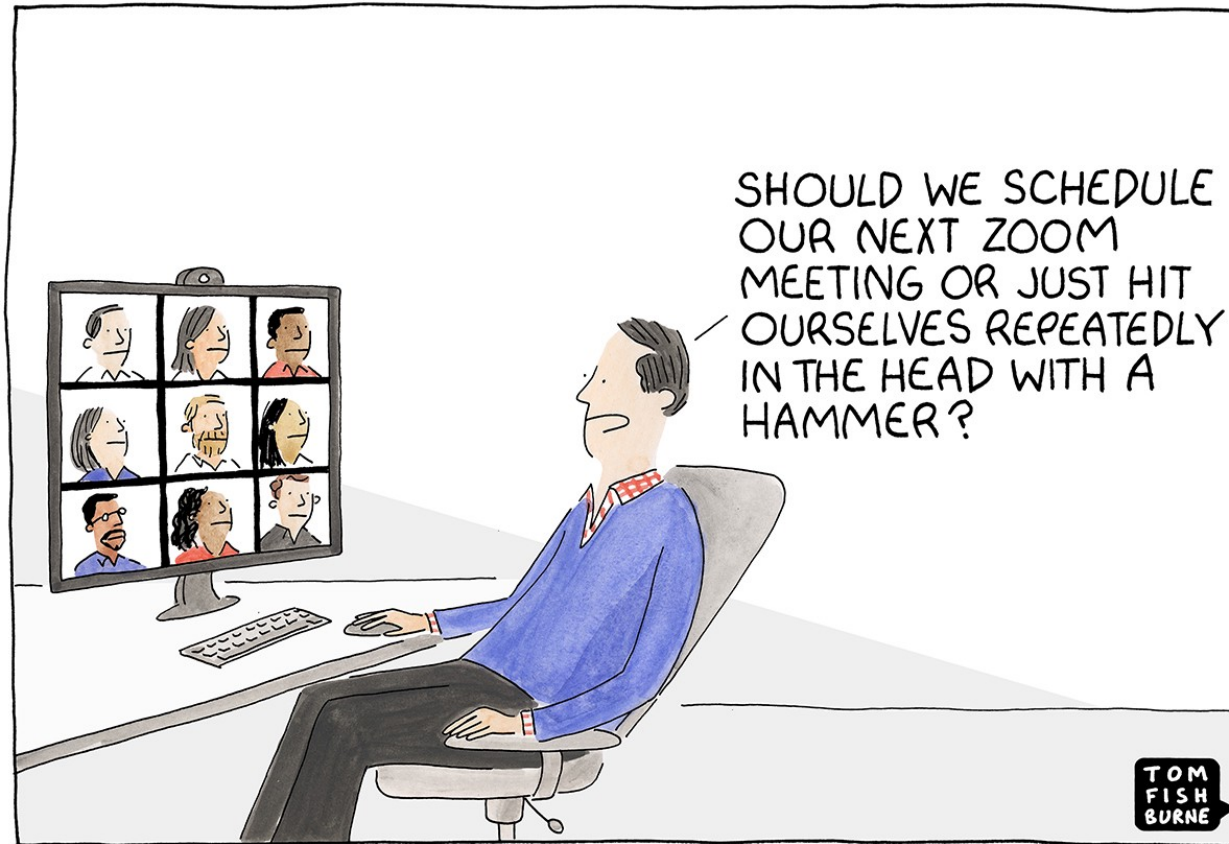
Community Engagement Convening Project



TODAY'S AGENDA

1. Welcome (and some "norms" for Zoom-vening)
2. Getting to Know Each Other (Breakout Groups)
3. Orientation to the Convening
4. Reminders about Logistics and Next Steps

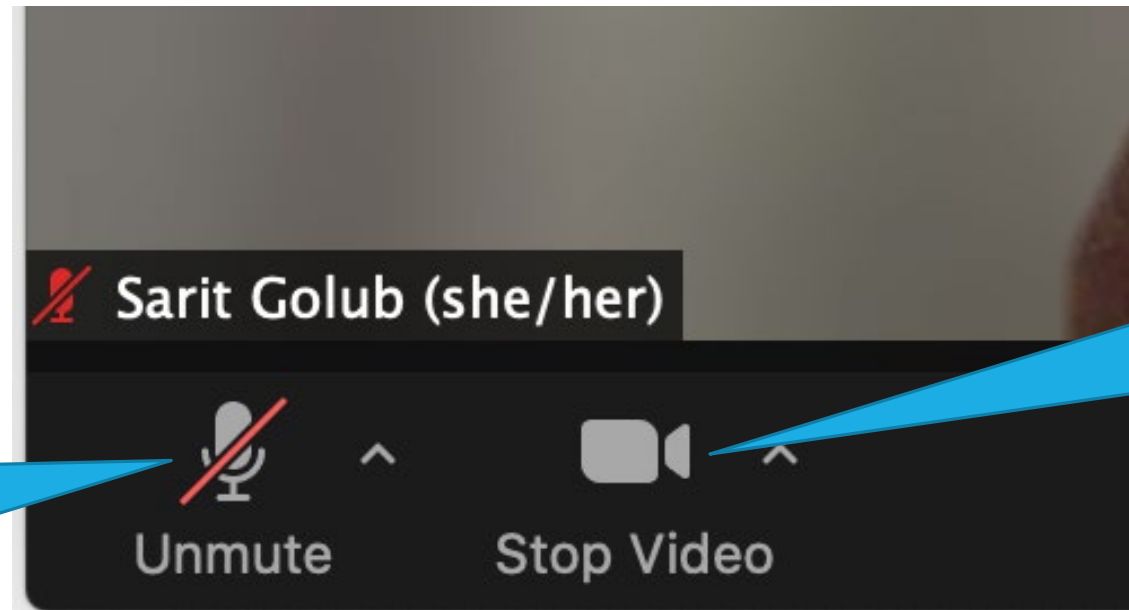
CONVENING NORMS (IN A ZOOM REALITY)



CONVENING NORMS (IN A ZOOM REALITY)

1. **Please start your video and mute your audio.** For a good conversation, we want your presence, but not your background noise 😊.
The bottom of your screen should look like this:

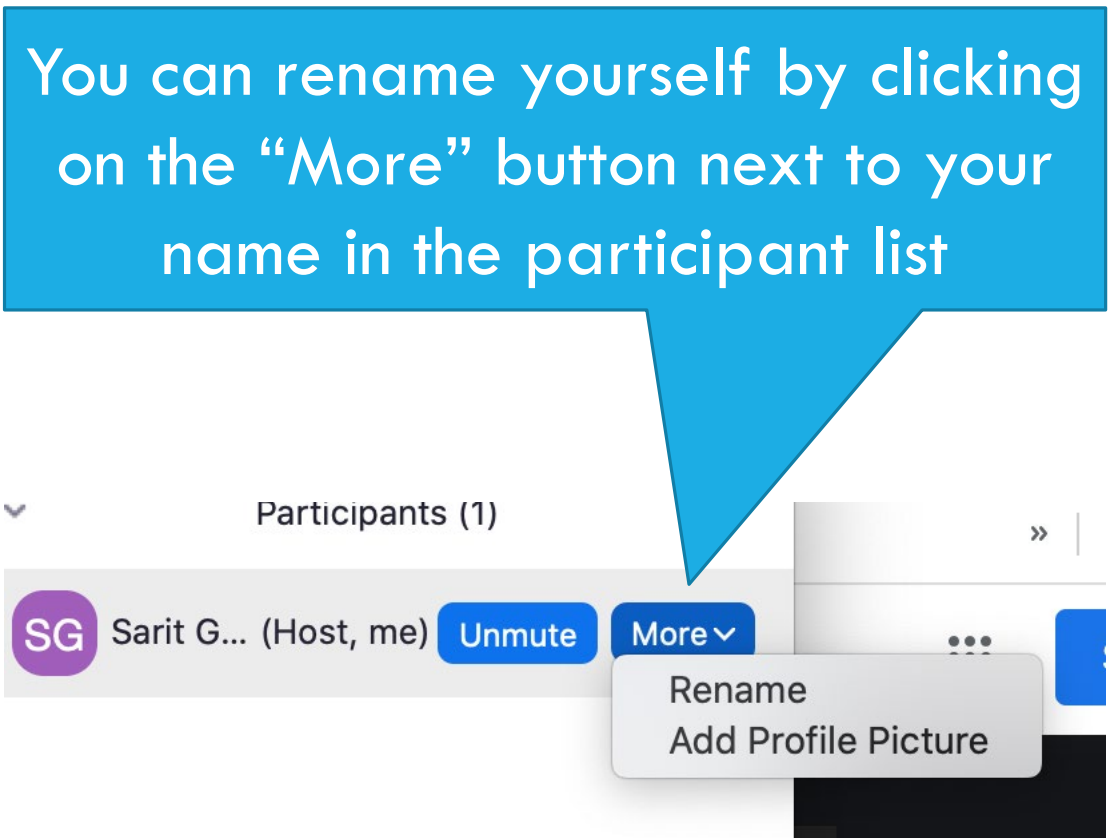
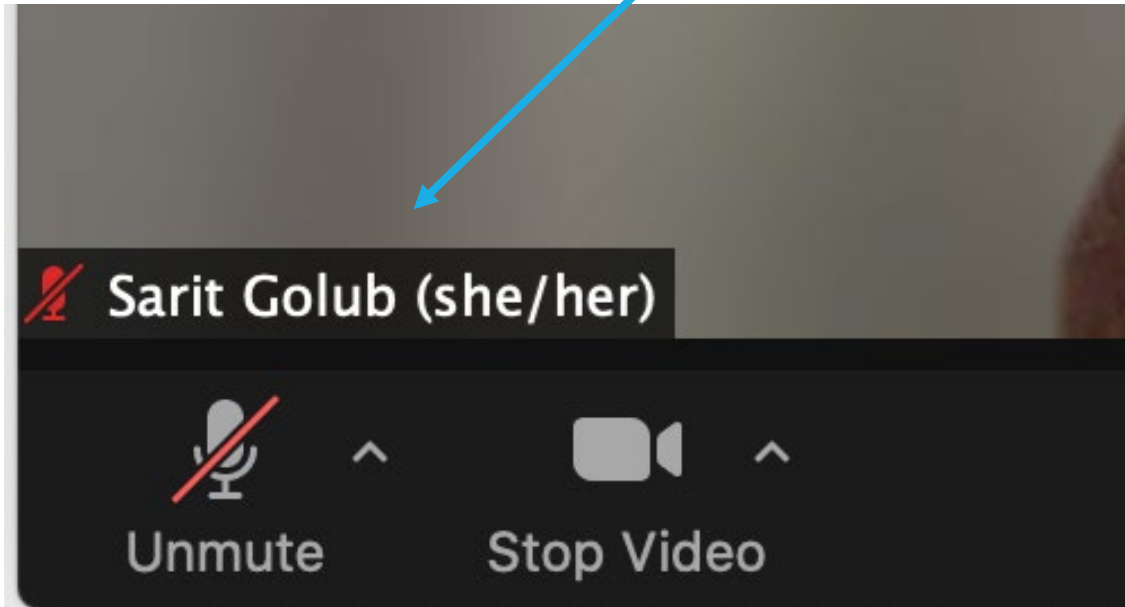
Click on this icon to turn on and off your microphone



Click on this icon to turn on and off your camera

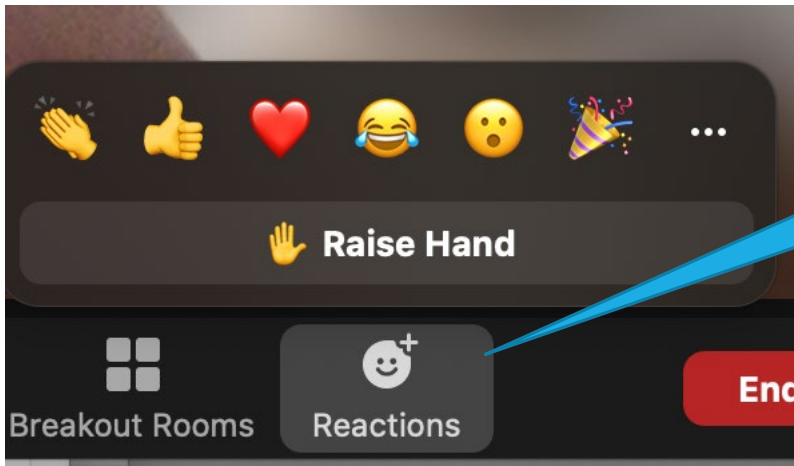
CONVENING NORMS (IN A ZOOM REALITY)

2. Please make sure your zoom name is what you want to be called and includes your pronouns.



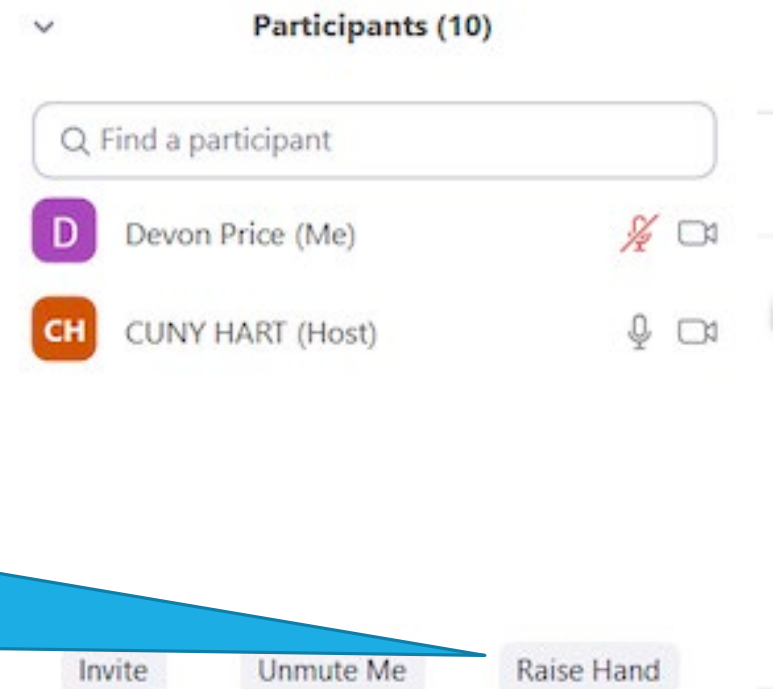
CONVENING NORMS (IN A ZOOM REALITY)

3. **Use the hand-raise feature if you'd like to speak.** The facilitator can see the order in which people have raised hands, and will call on you accordingly.



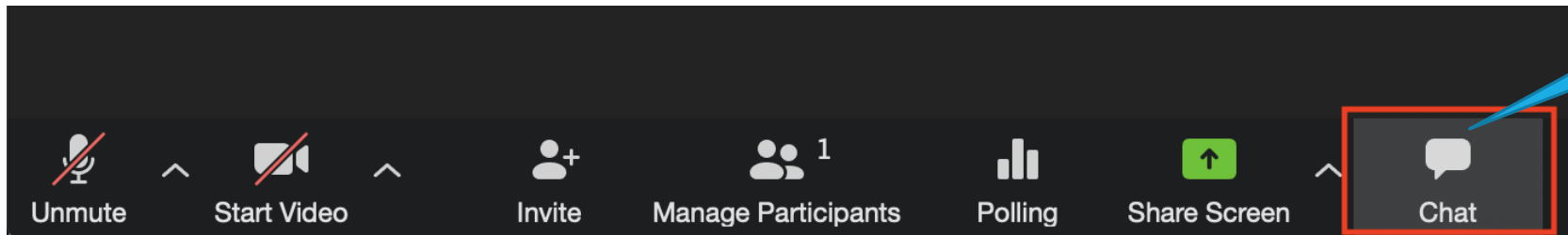
You can find this by clicking on the reactions button

Or on the participant bar in an earlier version of zoom



CONVENING NORMS (IN A ZOOM REALITY)

4. **Use the chat bar for quick clarifications or questions.** Other participants can help clarify for you, without breaking the flow of the conversation.

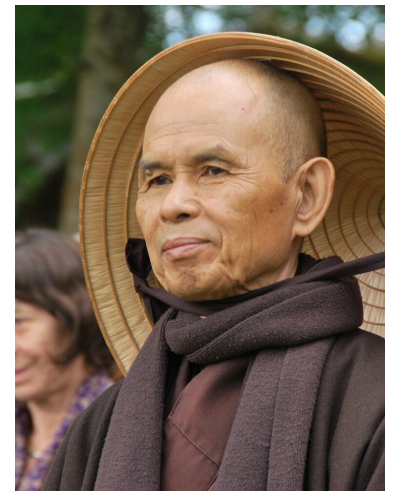


Click on this icon
and a new chat
window will open

CONVENING NORMS (IN A ZOOM REALITY)

5. **Please be aware of dynamics in your own participation style that might limit the participation of others.** Think about when to “step forward” and when to “step back.” Our goal is to make space for many voices and perspectives and ensure that participation is as equitable as possible.
6. **Try releasing yourself from the need to multi-task.**

*Live in the actual moment.
Only this actual moment is life.*
-- Thích Nhất Hạnh



COOLER BOXES

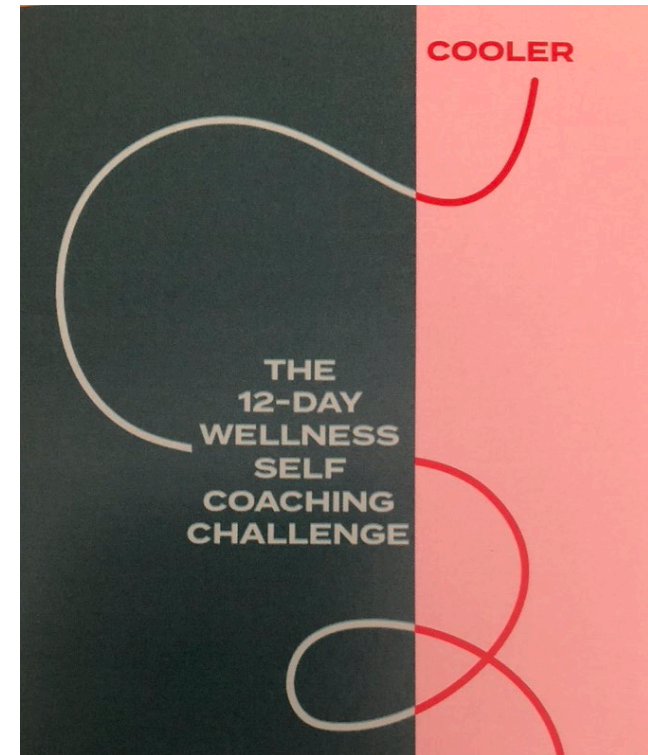
Pre-Convenering Box



Post-Convenering Box



Consider taking the Cooler 12-day Wellness Self-Coaching Challenge!



GETTING TO KNOW EACH OTHER

Zoom will send us into three breakout rooms (~14-18 people each)

- Within each group, we'll ask you to introduce yourself by sharing:
 - Your name
 - The health center you are representing
 - Your role for the health center (job title, patient rep., etc.)
 - The Day #1 Wellness Question: **What is one thing that brings you an instant smile?**





CONVENING SESSIONS

- 1. Kickoff and Welcome** June 17th (Thursday)
- 2. Shared Research Priorities** June 21st (Monday)
- 3. Patient-only Zone** June 21st (Monday)
- 4. Building Research Capacity** June 22nd (Tuesday)
- 5. Increasing Representation** June 22nd (Tuesday)
- 6. Cross-Center Collaboration** June 23rd (Wednesday)
- 7. Wrap-Up and Next Steps Celebration** June 23rd (Wednesday)



LOGISTICS

- Before each live session that you are attending, please go to the convening website and view the **pre-session video** and/or slides.



'NOTHING ABOUT US WITHOUT US'

Building patient-centered research capacity in a consortium of LGBTQIA+ health centers.

VIRTUAL CONVENING JUNE 2021

THE PRIMARY OBJECTIVE OF THIS CONVENING IS TO DEVELOP A STAKEHOLDER-DRIVEN, MULTI-PRONGED AGENDA FOR PATIENT-CENTERED, COMMUNITY-ENGAGED RESEARCH THAT CAN ADVANCE HEALTH EQUITY GOALS FOR LGBTQIA+ COMMUNITIES

<http://cunyhart.org/convening>

Download
slides/handouts here



Session 1: Identifying Shared Research Priorities
SESSION #1

IDENTIFYING SHARED RESEARCH PRIORITIES
among health centers and stakeholder groups

June 21st 2021

*Nothing about us without us:
Building patient-centered research capacity in a consortium of LGBTQIA+ health centers*

17:26

Community Engagement Project

vimeo

You can play the video
directly from the website

SESSION 1 VIDEO: IDENTIFYING SHARED RESEARCH PRIORITIES

This video presents feedback from the listening sessions about research topics and priorities that are most important across our four stakeholder groups – patients, direct care providers, health center administration, and researchers.

SESSION 1: VIDEO HANDOUTS

SESSION 1: JUNE 21, 2021 LIVE DISCUSSION

Time: 1:00PM-3:00PM (EST), 12:00PM-2:00PM (CST), 10:00AM-12:00PM (PST)

The purpose of this session is to establish consensus on high-priority research needs that will act as a strategic blueprint for potential short-term and long-term collaborative projects.

Here is the Zoom
meeting link



LOGISTICS

- Before each live session that you are attending, please go to the convening website and view the **pre-session video** and/or slides.
- At the end of each video/slide deck, there are a **set of questions** that we will be discussing during the live session.

QUESTIONS TO GUIDE LIVE SESSION

1. Which of these six areas of focus are the top priority for you and your health center?
2. What aspects of the area that you chose are most important and why?
3. What would moving forward in this area mean to you – what would you like see included in any project or initiative about it?
4. What specific action steps do you think your health center would need to take to move forward in this area?

LOGISTICS



- Before each live session that you are attending, please go to the convening website and view the **pre-session video** and/or slides.
- At the end of each video/slide deck, there are a **set of questions** that we will be discussing during the live session.
- Feel free to **jot down thoughts/ideas** that can help inform our conversation during the live sessions.
- You should have received a **calendar invite** to each session you signed up for. If you want to attend a session but didn't sign up, the links are on the convening website.
- During convening sessions, we will be doing a combination of of **large-group discussion** and **smaller break-out sessions**. The breakout sessions will be recorded so that we can better represent these conversations in the final report.

OVERALL GOAL

The primary objective of this convening is to develop a stakeholder-driven, multi-pronged agenda for patient-centered, community-engaged research that can advance health equity goals for LGBTQIA+ communities.

LONG-TERM OBJECTIVES

1. Creation of a **strategic plan and vision** for equity-driven research integration, implementation, and dissemination both within and across health centers.
2. Development of an **action plan** designed to enhance research infrastructure CHC collaborative partners by drawing on each partner's strengths.
3. Identification of **strategies to enhance capacity** for research at the organizational and health systems levels designed to: a) improve care; b) ensure sustainability; and c) increase representation of LGBTQIA+ identified researchers.

CONSIDERATIONS AND FRAMING FOR THIS DISCUSSION

- We are trying to move the work from (known) problems to (possible) solutions
- We received feedback from 250 patient stakeholders and 139 staff stakeholders prior to this convening...don't feel like you need to "represent" anyone except yourself and your own perspective
- This convening is designed to stimulate and develop long-term collaborative relationships – many avenues and outcomes are possible
- We know how much you already do. We appreciate the time and effort you are putting in to attending this convening, and we have done our best to honor it.

QUESTIONS OR COMMENTS?



WHY HAVE A MULTI-CENTER COLLABORATIVE CONVENING AROUND LGBTQIA+ HEALTH RESEARCH?

1. LGBTQIA+ health research has **historically been limited** by a focus on “pathology” and by a “top-down” (i.e., researcher- or funder-driven) approach to developing research questions and priorities.
2. There is a **wealth of knowledge and expertise** among community-health centers (CHCs) across the country who should be setting the agenda and building capacity for patient-centered outcomes research (PCOR).
3. These CHCs could come together to **develop a shared agenda and priorities**, as well as strategies for enhancing capacity and representation.

It's often hard to find the time to implement “good ideas” without a structure for action and accountability.